

## Executive Cars Derby Ltd

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Operating in a competitive, high-expectation market, Executive Cars Derby wanted to formally demonstrate their commitment to service excellence and quality management. Their goal was to differentiate themselves from competitors and reinforce trust with discerning clients by adopting a recognised international standard.

To support this ambition, Executive Cars Derby partnered with CQS Ltd to achieve ISO 9001 certification. CQS provided clear, practical guidance throughout the process, ensuring the requirements of the standard were met efficiently and with minimal disruption to day-to-day operations.

Ian Lockey, Company Director, commented:

*"We recently worked with CQS Ltd to achieve ISO 9001 certification for Executive Cars Derby Ltd and the support we received was outstanding. CQS Ltd are specialists in ISO management system certification with over 25 years' experience helping businesses successfully meet their objectives in a straightforward and practical way.*

*Kevin and Stuart were extremely helpful and professional throughout the entire process, guiding us clearly through each step and making what can be a complex journey feel manageable and efficient. Their expertise and genuine support made all the difference.*

*If you're thinking about getting your business certified, I would highly recommend CQS Ltd — their professionalism, guidance and commitment to client success are second to none."*

While Executive Cars Derby are still in the early stages of their ISO 9001 journey, they have already received positive feedback from clients who value their commitment to quality and continuous improvement. Achieving certification has strengthened their market position and reinforced their reputation as a premium, quality-driven chauffeur service provider.

## Company Overview



Executive Cars Derby Ltd is a distinguished provider of premium chauffeur services, delivering high-quality, luxury transport to clients across the East Midlands.

### Location

Derby, England

### Industry

Taxi and Limousine Services

### Size

2-10 employees

### Certification achieved

ISO 9001 Certification

ISO 14001 Certification

### Background / Challenge

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