



Fraser & Fraser

Fraser & Fraser are a team of leading genealogists and international probate researchers.

The idea of achieving certification against these Standards was something that was always in their thinking and they decided that now was the optimum time to go ahead and start the process. The business case for wanting to achieve certification was to help with tender applications and to help internally analyse and improve operational processes.

The process of achieving Certification was explained very clearly and CQS were appointed to carry out the assessments. The assessment was carried out thoroughly and effectively by the appointed assessor who provided advice and guidance regarding the ongoing implementation of the requirements of the respective Standards.

Challoch Energy have found that some of the requirements of ISO 9001 and 14001 have helped them to provide evidence required as part of the supplier approval processes they are subject to. They have found that not only do these certifications help with project tenders but also to improve the internal processes of the business.

The process requirements, as stated in the ISO 9001 and 14001 requirements, are also utilised to help new staff familiarise themselves with the operations of the organisation. We look forward to continuing our ongoing relationship with Challoch Energy and helping them to grow their business.

Company Overview



Fraser & Fraser are probate genealogists and international estate researchers, helping legal professionals trace beneficiaries, recover assets, and ensure estates are administered efficiently and securely.

Location

Belgium

Industry

Renewables & Environment

Size

2-10 employees

Certification achieved

ISO 9001 Certification **ISO 27001 Certification**

Background / Challenge

Fraser & Fraser, renowned genealogists and international probate researchers, operate in a highly competitive and fast-paced industry where precision and efficiency are paramount. As a third-generation family business with a global reach, they handle a diverse range of complex cases, requiring robust systems and secure handling of sensitive data. To further professionalise their operations and underscore their commitment to quality and information security, they sought ISO 9001 and ISO 27001 certification. Achieving these standards posed the challenge of refining existing processes and ensuring compliance without disrupting client service.